

NOTICE



SERVICE CHANGES FROM 3 FEB 2023



ROUTINE NON-URGENT CARE

For example for script repeats, specialist referrals and minor concerns:

1. Make GP Telehealth appointment in normal way.
2. Provide your mobile number.
3. Wait for GP to call you at your appointment time.



ONGOING OR SERIOUS PROBLEMS

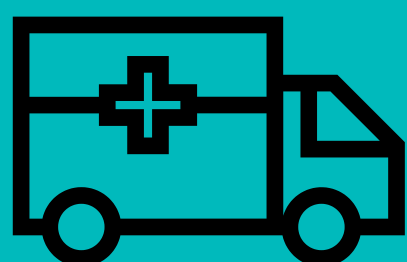
1. Make appointment with GP for video Telehealth in normal way.
2. Attend the practice at your appointment time
3. GP (and staff where required) will help you to participate in consult.



PHYSICAL CARE

For things like wound care or ear syringes:

1. make an appointment with the Nurse.
2. Attend the practice at your appointment time.



EMERGENCY

1. Call triple zero (000)
2. Request an Ambulance

